Particulars

About Your Organisation

Organisation Name

Shiseido Company Limited

Corporate Website Address

http://https//vmv.shiseidogroup.com/csr/env/

Primary Activity or Product

■ Manufacturer

Related Company(ies)

Yes

| Company | Primary Activity | RSPO Member |
|--|------------------|----------------|
| Shiseido Osaka Factory | Manufacturer | No |
| Shiseido kakegawa Factory | Manufacturer | No |
| Shiseido Kuki Factory | Manufacturer | No |
| Shiseido America Inc East Windsor Factory | Manufacturer | No |
| Davlyn Industries, Inc | Manufacturer | No |
| Zotos International Inc.Geneva Factory | Manufacturer | No |
| Shiseido International France S.A.S.Gien Factory | Manufacturer | No |
| Shiseido Liyuan Cosmetics Co.,Ltd | Manufacturer | No |
| Shanghai Zotos Citic Cosmetics Co.,Ltd | Manufacturer | No |
| Shanghai Huani Transparent Beauty Soap Co.,Ltd | Manufacturer | No |
| Taiwan Shiseido Co.,Ltd.Jhongli Factory | Manufacturer | No |
| Shiseido Vitnam Inc.Vietnam Factory | Manufacturer | No |
| Shiseido kamakura Factory | Manufacturer | No |

Membership

| Membership Number | Membership Category | Membership Sector |
|-------------------|---------------------|------------------------------|
| 4-0103-10-000-00 | Ordinary | Consumer Goods Manufacturers |

Consumer Goods Manufacturers

Operational Profile

| 1.1 Please state what your main activity(ies) is/are within manufacturir |
|--|
|--|

• End-product manufacturer

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

21

2.2.3 Total volume of Palm Kernel Oil used in the year:

7

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

7 824

2.2.5 Total volume of all palm oil products you used in the year:

7.853

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

| No | Description | Refined palm oil/RBD palm oil (Tonnes) | Palm Kernel Oil (Tonnes) | Palm based derivatives or fractions (Tonnes) |
|----|---|--|-----------------------------|--|
| 1 | Book & Claim | 21.08 | 7.41 | - |
| 2 | Mass Balance | - | - | - |
| 3 | Segregated | - | - | - |
| 4 | Identity Preserved | - | - | <u>-</u> |
| 5 | Total volume of palm oil handled that is RSPO-certified | 21.08 | 7.41 | - |

2.4.1 Volume of Palm Kernel Expeller used/ handled:

7

2.4.2 What type of products do you use CSPO for?

cosmetics, toiletries and food goods

| 2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in: |
|---|
| Europe% |
| India% |
| China% |
| South East Asia% |
| North America% |
| 2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in: |
| Europe% |
| India% |
| China% |
| South East Asia% |
| North America% |
| Fime-Bound Plan |
| 3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand |
| 2012 |
| 3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand |
| 2013 |
| 3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products |
| 2017 |
| 3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil? |
| у |
| 3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies? |
| <u>n</u> |
| When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell? |
| 3.6 Which countries that your organization operates in do the above commitments cover? |
| 3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies |
| In 2012 we investigated the usage of crude palm oil in the group |
| In 2012, we investigated the usage of crude palm oil in the group. |
| And we started to buy a certified oil by Book&Claim. We recognize the palm oil that we use is entirely certified oil, since 2013. |
| Since 2013, we continue to buy them into works. |
| 3.8 Date of first supply chain certification (planned or achieved) |
| 2017 |
| Frademark Related |

| No | | | |
|--|--|--|--|
| Please explain why | | | |
| The name & mark of RSPO are very little knew to cosmetics users. | | | |
| HG Emissions | | | |
| 5.1 Are you currently assessing the GHG emissions from your operations? | | | |
| Yes | | | |
| 5.2 Do you publicly report the GHG emissions of your operations? | | | |
| Yes | | | |
| actions for Next Reporting Period | | | |
| 6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil. | | | |
| We start to investigate toward purchase a certified crude palm oil through physical supply chains. | | | |
| easons for Non-Disclosure of Information | | | |
| | | | |
| - Others: | | | |
| - Others: | | | |
| | | | |
| | | | |
| application of Principles & Criteria for all members sectors 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: • Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf • Land Use Rights | | | |
| application of Principles & Criteria for all members sectors 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf Land Use Rights M-Policies-to-PNC-landuseright.pdf Ethical conduct and human rights | | | |
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| ***spplication of Principles & Criteria for all members sectors 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: • Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf • Land Use Rights M-Policies-to-PNC-landuseright.pdf • Ethical conduct and human rights M-Policies-to-PNC-ethicalconducthr.pdf • Labour rights M-Policies-to-PNC-laborrights.pdf • Stakeholder engagement | | | |

| | s you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: o you have plans to? |
|-----|--|
| Ye | es es |
| PI | ease specify |
| | |
| 9. | 1 Do you have plans to immediately cover the gap using Book & Claim? |
| Ye | es es |
| Н | ow and when do you plan to immediately cover the gap using Book & Claim? |
| W | e have already swiched all of the crude palm oil to the certified oil through Book & Claim since 2013. |
| Coi | ncession Map |
| De | you agree to share your concession maps with the RSPO? |
| No | |
| PI | ease explain why |
| | |
| | |

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

First,because the volume of crude palm oil that we purchase is small, it's difficult to procure the high-grade certified oil at a reasonable price. Second, the name value of RSPO is very low in Japan, so we are not in the situation to use the "RSPO certification" as a marketing tool. We are tring to seek for the acquisition route with some suppliers.

| 2 How would you qualify RSPO standards as compared to other parallel standards? |
|--|
| |
| Cost Effective: |
| Yes |
| Robust: |
| Yes |
| Simpler to Comply to: |
| Yes |
| 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach) |
| (1)Internal company education (2)Dialogue with suppliers |
| 4 Other information on palm oil (sustainability reports, policies, other public information) |
| nothing |
| |